**Emergency Preparedness**

***DC Agencies and Organizations***

**District of Columbia Homeland Security and Emergency Management Agency (HSEMA)**HSEMA provides the leadership in devising an all-hazard based emergency management program that assures that government agencies and private-sector organizations are engaged in a process to address continuity of operation planning. HSEMA provides references and technical assistance with the creation of agency and/or organization specific COOP plans. Also, HSEMA provides technical support in the form of training, exercise development, program implementation and evaluation.

**Address**:2720 Martin Luther King Jr. Avenue SE, Washington, DC 20032  
**Phone**: (202) 727-6161; **Fax**: (202) 715-7288; **TTY**: 202-730-0488

**Website**: <http://hsema.dc.gov> (Also see <http://hsema.dc.gov/page/72-hours/> for four recommended steps to prepare for an emergency)

**Alert DC** provides rapid text notification during a major crisis or emergency to e-mail, phone, or pager.

**Website & Sign Up**: <http://hsema.dc.gov/page/alertdc>

**Be Ready DC**

Create a plan for you and your family using the Make a Plan DC.gov application. <http://esa.dc.gov/service/be-ready-dc>

**Smart 911**

If you needed to call 911 to get an ambulance, report a fire or other emergency it may be important to register information about family members who may need assistance or require special medical treatment.

**Website:** <www.dcoa.dc.gov/service/smart911>

***Federal Agencies and National Organizations***

**Federal Emergency Management Agency (FEMA)**FEMA is an agency of the United States Department of Homeland Security. FEMA’s mission is “to support our citizens and first responders to ensure that as a nation we work together to build, sustain, and improve our capability to prepare for, protect against, respond to, recover from, and mitigate all hazards.”

**Address**: P.O. Box 10055, Hyattsville, MD 20782-8055  
**Phone**: (800) 621-FEMA (3362); **TTY**: (800) 462-7585  
**Website**: <http://www.fema.gov/>

**Ready.gov***Ready* is a national public service advertising (PSA) campaign by FEMA designed to educate and empower Americans to prepare for and respond to emergencies including natural and man-made disasters. The goal of the campaign is to get the public involved and ultimately to increase the level of basic preparedness across the nation. The campaign’s messages have been distributed through: television, radio, print, outdoor and Web (PSAs) developed and produced by The Advertising Council; brochures; [www.Ready.gov](http://www.Ready.gov) and [www.Listo.gov](http://www.Listo.gov) (Spanish version) Web sites; toll-free phone lines 1-800-BE-Ready and 1-888-SE-Listo; and partnerships with a wide variety of public and private sector organizations.

**Address**: Ready Campaign, FEMA/DHS, 500 C St, SW Suite 714, Washington, DC 20472  
**Website**: <http://www.ready.gov/>

**National Emergency Management Association (NEMA)**The National Emergency Management Association (NEMA) is a nonpartisan, nonprofit 501(c)(3) professional association dedicated to enhancing public safety by improving the nation's ability to prepare for, respond to, and recover from all emergencies, disasters, and threats to our nation's security.  NEMA provides national leadership and expertise in comprehensive emergency management; serves as a vital emergency management information and assistance resource; and advances continuous improvement in emergency management through strategic partnerships, innovative programs, and collaborative policy positions.

**Address:** Hall of the States Building, 444 North Capitol Street NW, Suite 401, Washington, DC 20001

**Phone**: (859) 244-8000; **Fax**: (859) 244-8239   
**E-mail**: [nemaadmin@csg.org](mailto:nemaadmin@csg.org)   
**Website**: <http://www.nemaweb.org/>